

C I R C U L A R

Sub: - Agriculture Development and Farmers' Welfare Department – Annual Plan 2020-21 – Scheme on Strengthening of Agricultural Extension – Connectivity to various offices- Working Instructions issued- Reg.

Ref :- 1. G.O (Rt) No.604/2020/AGRI, dt. 30/06/2020 of Agriculture (Planning A) Dept
2. Proposal No. EB/4-1/Proposals/20218-19/(Pt)/103 & EB/4-1/Proposals/20218-19/(Pt)/105 dated 30/07/2020 from Sub Divisional Engineer (Enterprise Business Cell) BSNL, Kerala Circle, Trivandrum-33.

As per reference cited 1st above, Government of Kerala has accorded Administrative Sanction for the Scheme "Strengthening of Agricultural Extension" for an amount of Rs.692.82923 Lakhs. Under this scheme, an amount of Rs.100.00 Lakhs has been earmarked for the component 'Connectivity to Various Offices of the Department of Agriculture' under the head of account 2401-00-109-80 (Plan) for the year 2020-21.

Connectivity to Various offices of the Department (Rs. 100 Lakhs)

The objective of this sub-component of the scheme is to provide BSNL connectivity with average internet speed of 10 Mbps and above to various offices of the Department.

Under this component of the scheme, internet connectivity to offices under the following BSNL plans are available based on field level feasibility

SL No	Type of Plan	Annual Amount	Eligible Offices
1	Bandwidth (Base Plan 4GB Call Un limited with 4GB/day @ 10 Mbps and 2 Mbps beyond)	Renewal in Existing Land line under Bandwidth Base Plan 4 GB CUL with 4 GB/day @ Rs.9982 /year	All Offices of Agriculture Department where broadband connection is feasible

2	BSNL 22 GB (Call Un limited with 22 GB @ 10 Mbps upto 22 GB and 2 Mbps beyond)	Rs.20121/- per year	Computer Labs, Virtual Class Rooms, Training Centers of Agriculture Department /Offices in High rages/Remote areas where this plan is feasible/ Heavy internet usage required offices having annual expenditure above Rupees 20 Crores in a year including peoples plan project can shift to this plan directly with the approval of PAO based on fund availability at District. For other offices which require high-end connection in Special Agriculture Zones/other offices with special requirement, this plan can be implemented based on prior sanction from Directorate whenever sufficient funds are available at District.
3	Plan 749 (FTTH) Upto 50 Mbps till 300 GB and upto 2 Mbps beyond	Rs.11868/- per annum + GST extra	FTTH connection can be obtained only with the prior permission of the Director of Agriculture. Those offices, where currently using FTTH connection with the permission of the Director of Agriculture, can renew the connection as per their requirement from these two plans.
4	Plan 849 (FTTH) Upto 50 Mbps till 600 GB and upto 2 Mbps beyond	Rs.13068/- per annum + GST extra	

In offices where high speed and high-volume unlimited connection with faster connectivity up to 22 GB per day and Wifi Modems are required **BSNL 22 GB Call Unlimited Anywhere in India** is envisaged in existing land line having broad band plan. In offices where special needs /infrastructural bottlenecks prevent mobile Governance and multimodal service delivery using broadband, the following need-based options – RF Modem Technologies or special leased line or fibre optic cable etc can be selected. In case of Virtual Classrooms/Computer Labs/Training Centres/offices in remote locations where other options are not technically feasible special leased line or fibre optic cable, etc are permitted based on sanction from Directorate.

Any other Plan except those available in the above list require special sanction from Directorate. Internet charges of Agro Service Centres, Krishi Bhavans,

Offices of Assistant Directors of Agriculture, PAO Offices, Training centers of Agriculture Department and other Offices of Agricultural Department are payable from this scheme.

Allotment as detailed below is given to Principal Agricultural Officers (allotment includes amount required for connectivity to RATTCS of the concerned districts) under the **Head of Account 2401-00-109-80 (P)** to meet the cost of internet charges of Krishi Bhavans, Offices of Assistant Directors of Agriculture, PAO Offices, Virtual Classrooms, Computer Labs, Training Centers and all other Offices of Agricultural Department under the revised BSNL plans given as Annexure - I and Government Order for FTTH as Annexure - III for a period of one year from the Scheme "**Strengthening of Agriculture Extension – Connectivity to various offices of the Department**".

Sl No	Name of District	Amount Allotted (Rs.in lakhs)
1	Thiruvananthapuram	10.00
2	Kollam	9.00
3	Pathanamthitta	6.00
4	Alappuzha	10.00
5	Kottayam	10.0
6	Idukki	5.50
7	Ernakulam	11.00
8	Thrissur	13.00
9	Palakkad	11.00
10	Malappuram	11.00
11	Wayanad	3.50
	Total	100.00

Features of the Special Plans for the year 2019-20 are attached as **Annexure -I** and the list of Nodal Officers of BSNL is attached as **Annexure-II**

The excess telephone calls made by the officers during past years are likely to be reflected in telephone bills and such excess amounts to be paid by the officers concerned,

who are responsible for excess usage. Before renewing the internet charges for 2020-21, Principal Agricultural Officers have to ensure that all excess amount accrued to the internet account due to excess usage of telephone calls are cleared.

Demand note/invoice for internet charges of offices of Agricultural Department are to be collected from District Nodal Officer of BSNL and the amount to be transferred online through BiMS to the Bank Account of Administrative Officer, Cash, BSNL of the District. Online Transfer Details from BiMS to BSNL Account is to be submitted to BSNL Nodal officers in charge of the District for proper credit of amount to the respective plan account approved for Agriculture Department.

DDA (E& T) of the District is directed to prepare a database of all phone numbers internet connections-Broadband /leased line/FTTH, etc. at the time of renewal including all the new connections in their district in consultation with District level Nodal Officers of BSNL and the details should be e-mailed to the e-mail id: krishidirector@gmail.com. They are also directed to collect complaints regarding the connectivity and to settle them in consultation with the District level BSNL authorities then and there and continuous follow up will have to be made from District level to ensure timely action and efficient working of internet infrastructure.

Implementation of this sub-component is through the IT Division of the Directorate of Agriculture and Principal Agricultural Officers of the districts.

**Financial outlay of the component
(Connectivity to Various offices of the Department)**

Sl No	Item	Amount (Rs Lakhs)
1	Providing Internet Connectivity to Various offices of the Department	100.00
	TOTAL	100.00

The expenditure in this regard will be met from the budget provision available under the **Head of Account 2401-00-109-80 (P)**.

Director of Agriculture reserves the right of intra-component change, without affecting the total financial outlay of the component.

Deputy Director of Agriculture (Extension & Training) of the Districts will be in charge of the implementation of the scheme "Strengthening of Agricultural Extension – Connectivity to various offices of the Department" at the District Level. At the State Level, Additional Director of Agriculture (Extension) will monitor the implementation of the scheme.

The expenditure in this regard will be met from the budget provision available under the **Head of Account 2401-00-109-80 (P)**.

Sd/-
Director
Department of Agriculture Development & Farmers' Welfare

Encl:- Annexure-I - BSNL Plans for the year 2019-20
Annexure-II - List of Nodal Officers of BSNL
Annexure-III - Government Order for FTTH Connection


To

All Additional Directors of Agriculture, HQs.

All Principal Agricultural Officers and DDA (E&T)'s
*(PAOs are directed to communicate the circular to all Assistant
Directors of Agriculture, Agricultural Offices and Heads of all other
offices under your control)*

TA to Director of Agriculture

DDA (IT) – for publishing in the Website


K M RAJU
PEN: 417216
Deputy Director of Agriculture (IT)
Directorate of Agriculture Development
and Farmers Welfare Department, TVPM- 695033

Enterprise Business Cell
O/o The Chief General Manager Telecom
Kerala Circle,
Trivandrum-33



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No.EB/4-1/Proposals/2018-19/(Pt)/103 dtd 30-07-2020		
CALCULATION FOR ONE BB CONNECTION UNDER 4GB CUL Plan with 4 GB/Day @10Mbps and 2 Mbps beyond		
AGRICULTURE DEPARTMENT (Renewal)		
(BB provision in the existing Landline)		
Sl.No	Details	Amount
	Bandwidth (Base Plan 4 GB CUL with 4 GB/Day)	Up to 10 Mbps till 4 GB /Day and 2Mbps beyond
1	Monthly Fixed charge	Rs.629/-
2	Annual fixed charges per annum (plus one month free)	Rs.7548/-
3	Free Calls	24 hrs. Unlimited free calling (Local +STD) on any network within India
4	Monthly Modem rental charges (ty-l)	Rs.70/-
5	Modem rent for 12 months	Rs.840/-
6	Total charges for one year	Rs.8388/-
7	Security Deposit for broadband plan	Waived off
8	Security Deposit for-modem	Waived off
9	Installation charges	Waived off
10	Total charges for one year including Modem rent and GST 18% + 1% KFC	Rs.9982/-
(Rupees Nine Thousand Nine Hundred and Eighty Two only)		

Note-

- Offered package is based on the present tariff of 4 GB / Day. Any tariff change in the base plan will reflect the offered package.
- Any variation in the GST will automatically reflect in the bill.
- There is no provision for collection of annual modem rent, as deduction of Modem rent is on monthly basis only. Amount collected against modem rent for one year will be credited in the respective customer main account.
- The actual download speed may vary depending on the distance from the nearest exchange.

सहायक महाप्रबंधक (ई बी)
Asst. General Manager (EB)
मुख्य महाप्रबंधक कार्यालय
O/o the Chief General Manager
बी एस एन एल, तिरुवनंतपुरम
B S N L, Trivandrum - 695 033

Dr. V P Sudeep Kumar
AGM (Enterprise Business-II)
O/o CGMT, Kerala Circle,
Thiruvananthapuram-33.

Enterprise Business Cell
O/o The Chief General Manager Telecom
Kerala Circle,
Trivandrum-33



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. EB/4-1/Proposals/2018-19/(Pt)/105 dtd 30-07-2020

22 GB CUL Base Plan for Agriculture Department Broadband connections		
Sl.No	Particulars	Proposed Package
1	Bandwidth	Upto 10 Mbps till 22GB/Day and 2Mbps beyond
2	Download/upload limit per month	Unlimited
3	Free Calls	24 hrs. unlimited free calling (Local+STD) on any network within India.
4	Fixed monthly charge	RS.1299/-
5	Annual fixed charges per annum (plus one month free)	Rs.15588/-
6	Monthly Modem Rental (ty-II)	RS.110/-
7	Modem rent for 12 Months	Rs.1320/-
8	Total charges for one year	Rs.16908/-
9	Security Deposit for Broadband Plan	Waived off
10	Security Deposit for Modem	Waived off
11	Installation charges	Waived off
12	Annual recurring charges for one connection including Modem rent and GST 18% + 1% KFC	Rs.20121/-
(Rupees Twenty Thousand One Hundred and Twenty One only)		

Note-

1	Offered package is based on the present tariff of 22GB CUL Plan. Any tariff change in the base plan will reflect in the offered package.
2	Any Variation in the GST will automatically reflect in the bill.
3	There is no provision for collection of annual modem rent, as deduction of Modem rent is on monthly basis only. Amount collected against modem rent for one year will be credited in the respective customer main account.

सहायक महाप्रबंधक (ई बी)
Asst. General Manager (EB)
मुख्य महाप्रबंधक कार्यालय
O/o the Chief General Manager
बी एस एन एल, तिरुवनंतपुरम
B S N L. Trivandrum - 695 033

Dr. V P Sudeep Kumar
AGM (Enterprise Business-II)
O/o CGMT, Kerala Circle,
Thiruvananthapuram-33.

ANNEXURE - II

	BA Name	Designation	Name		Mobile number	e-mail ID
1	Trivandrum	JTO	Jibin J L	KAM	9447600077	jibin.bsnl@gmail.com
2	Kollam	JTO	Prabhath K P	KAM	9446449666	teamebkollam@gmail.com
3	Pathanamthit	SDE	Shyam Mohan S	KAM	9446218943	bsnlebpta@gmail.com
4	Alappuzha	SDE	Vipin K	KAM	9446529447	bdalappuzha@gmail.com
5	Kottayam	SDE	Ansal Mohammed CH	KAM	9446557982	sdekamktm@gmail.com
6	Ernakulam	SDE	shini K R	KAM	9447004900	shini2010@gmail.com
7	Thrissur	JTO	Loveby K B	KAM	9480983509	lovebyijk@gmail.com
8	Palakkad	JTO	Palghat venkata ragh	KAM	9496365711	jtobsnleb@gmail.com
9	Malappuram	SDE	Shafeeq Ali M	KAM	9486104340	ebmlpbsnl@gmail.com
10	Kozhiokde	SDE	Praveen Kumar M	KAM	9447401167	praveensdebsnl@gmail.com
11	Kannur	SDE	Deepak Kumar P	KAM	9449017744	pavoordeepak@gmail.com



GOVERNMENT OF KERALA

Abstract

Electronics & Information Technology Department – FTTH Plans for Government offices – Modified – Orders issued.

ELECTRONICS & INFORMATION TECHNOLOGY (IT CELL) DEPARTMENT**G.O.(Rt)No.80/2020/ITD**

Dated,Thiruvananthapuram, 15/07/2020

Read:- 1 G.O.(Rt) No.227/2019/ITD dated 30.11.2019.

2 Letter No. KSWAN/8/2020-KSITM/624 dated 19.06.2020 from the Director, Kerala State IT Mission,Thiruvananthapuram.

ORDER

As per Government order read as 1st paper above, sanction was accorded to Departments to opt the FTTH plans; **Plan 749** or **Plan 900** as per their actual requirement subject to the condition that the Department / Office should sign a Service Level Agreement with the BSNL for the purpose. The Director, Kerala State IT Mission as per letter read as 2nd paper above informed that the BSNL, Kerala got approval from their corporate office for the below mentioned plans and hence requested to amend the above Government order accordingly:

Sl. No.	Particulars	Plan 749	Plan 849
1	Bandwidth (Download speed)	Upto 50 Mbps till 300 GB and up to 2 Mbps beyond	Upto 50 Mbps till 600 GB and up to 2 Mbps beyond
2	Monthly Charges (In Rs)	749/-	849/-
3	Static IP charges per annum (In Rs)	1800/-	1800/-
4	Optical Network Unit (ONU – Rental per month (In Rs)	90/-	90/-
5	Plan Security Deposit	Waved off	Waved off
6	ONU Security Deposit	Waved off	Waved off
7	Installation Charges	Waved off	Waved off
8	Minimum hire period	One year	One year

2. Government have examined the matter in detail and sanction is accorded to the Departments to opt any one of the FTTH plans mentioned above for their office use as per their actual requirement, subject to the condition that the Department / Office should sign a Service Level Agreement with the BSNL in the attached format for the purpose.

3. The Government order read as 1st paper above stands modified to the above extend.

(By order of the Governor)
VINOD. G
ADDITIONAL SECRETARY

To:

All the Heads of Departments

All the Departments in Secretariat

The Director, Kerala State IT Mission

The General Manager, BSNL Kerala Circle, Thiruvananthapuram

The Principal Accountant General (Audit) Kerala, Thiruvananthapuram

The Accountant General (A & E) Kerala, Thiruvananthapuram

The Web & New Media, Information & Public Relations Department

Stock file /Office copy

Forwarded /By order
Digitally signed by  **Section Officer**
Date: 2020.07.15 10:45 IST
Reason: Approved

Annexure

MEMORANDUM OF UNDERSTANDING

BETWEEN

.....
.....

&

- **BHARAT SANCHAR NIGAM LIMITED**

MEMORANDUM OF UNDERSTANDING

This Memorandum of Understanding is made and entered into on this the..... day
of .

Between

The Bharat Sanchar Nigam Limited, a Company registered under the Companies Act, 1956 and having its registered Office at Bharat Sanchar Bhavan, Harish Chandra Mathur Lane, Janpath, New Delhi- 110 001 (hereinafter referred to as 'BSNL', which expression, unless repugnant to the context or meaning hereof, shall include its successors, administrators or permitted assignees) and represented by its DeputyGeneral Manager(EB); Kerala Circle, Thiruvananthapuram -33

AND

.....Government of Kerala, having its
 Head office at, represented by

BSNL and(State Govt Department) hereinafter individually referred to as 'Party' and collectively as 'Parties'.

WHEREAS:-

BSNL and have mutually agreed to enter into a special relationship for provision of high Bandwidth FTTH (Fiber to the Home) connectivity to departments in Kerala on mutually agreed terms and conditions mentioned hereunder.

NOW THIS INDENTURE WITNESSETH AS FOLLOWS:-Depart

In consideration of the mutual covenants set out in this MOU, the Parties hereby agree as follows :-

1. Purpose of the MOU

This MOU is intended for the purpose of providing High Bandwidth FTTH connectivity to departments on mutually agreed terms and conditions mentioned hereunder.

2. Responsibilities

2.1 The Unit Head of the department or unit head of the sub units shall apply for the services as detailed in clause 1 during the period of this MOU.

2.2 FTTH service is a best-effort and low priced service. To provide a cost effective service - these services are contended (shared) and normally this sharing would not be apparent to the customer. The download and upload speed according the tariff plan would be assured from customer premises to BSNL node.

2.3 BSNL is committed to provide the above mentioned services as per the requirement of Government Departments with two data only FTTH special tariff packages as detailed below:

FTTH_PLAN.1

Bandwidth (Download Speed) subject to technical feasibility	Upto 50Mbps till 300GB, Upto 2Mbps beyond
Fixed Monthly Charges (Rs)	749
Static IP Address	Rs 1800/- per annum (in addition to FMC)

Minimum Hire Period	One Year
ONT Rent(Monthly in Rs)	90
ONT Security Deposit	Waived off
Plan Security Deposit	Waived off
Installation charges	Waived off

GST Charges EXTRA

FTTH_PLAN.2.

Bandwidth (Download Speed) subject to technical feasibility	Upto 50Mbps till 600GB, Upto 2Mbps beyond
Fixed Monthly Charges (Rs)	849
Minimum Hire Period	One Year
Static IP Address	Rs 1800/- per annum (In addition to FMC)
Modem Rent(Monthly in Rs)	90
Modem Security Deposit(If modem taken on rent)	Waived off.
Plan Security Deposit -	Waived off
Installation charges	Waived off

GST Charges EXTRA

2.4 Each Department will give the list of sub unit offices to BSNL for providing FTTH connections under this scheme.

2.5 Each Department will nominate a nodal officer to deal with this Project.

2.6 In BSNL, Thiruvananthapuram Circle Office is the central Co-ordinator for the project for Kerala Circle and in each BA one officer is nominated as coordinator for implementation of the Project.

2.7 BSNL shall provide Optical Network Terminal (ONT) on rental at the customer locations.

2.8 BSNL shall consider the complaints registered under this scheme with highest priority.

2.9 BSNL shall provide a static IP to the designated officer/dept for configuring the router/Modem.

3. Restoration of Fault/Escalation Matrix.

3.1 Customer shall book the fault on assigned Fault repair service (FRS) number, viz.198.

3.2 Normally a fault docket number will be provided to the Customer from BSNL on booking of fault. Call centre number 1500 shall also be utilized for booking of faults.

3.3 On receipt of complaint, BSNL shall make its best effort to localize the fault and restore the same at the earliest. The Customer shall provide all necessary support (to BSNL or BSNL authorized personnel) for enabling testing of the circuit at any hour of the day (for restoration/maintaining quality service).

3.4 In case the Customer is unable to extend support to BSNL, then BSNL will test the circuit on its network up to the last feasible point, rectify the fault, and then clear such docket. Circuit shall be presumed to be restored once BSNL has tested the circuit for its proper working and cleared the fault docket.

3.5 Escalation matrix for the faults would be as follows:

- (a) Level 1: FRS number/Call Centre number as provided above.
- (b) Level 2: Account Manager (SDE-CRM) of the concerned BA.
- (c) Level 3: AGM (EB) of the concerned BA.

4. Procedure & Payment

4.1 Preferably, each Department Head may pay the total Annual Advance Charges against the annual advance demand to BSNL, to avail the benefits of annual advance options.

4.2 The billing period will commence on the date of commissioning of the FTTH Service

4.3 In the case of locations which are not readily feasible and is difficult to provide in fiber due to geographical constraints, those connections would be added to the project/agreement separately and possible alternative solutions shall be decided mutually by both parties.

5. Status of MOU

This MOU would be subject to laws (and such rules and regulations) of India as may be applicable during the tenure of this MOU.

6. Validity

The MOU will be valid for an initial period of Three years from the date of signing. The Parties shall meet to decide a possible renewal of this MOU three months before expiry of this agreement period and the renewal (addendum) agreement signed by both parties shall be part of this MOU.

7. Amendment

This MOU may be amended upon the mutual consent of all Parties; but such amendment shall have no impact on any specific agreement then in force.

8. Force majeure

Neither BSNL nor the CUSTOMER shall be liable to each other for any delay in or failure of performance of their respective obligation under the agreement caused by occurrences beyond the control of BSNL or the CUSTOMER including but not limited to fire (including failure or reductions), acts of God, acts of the public enemy, war, insurrections, riots, strikes, lockouts, sabotage, any law, statute or ordinance, thereof of

any other local authority, or any compliance therewith or any other causes, contingencies of circumstances similar to the above. Either party shall promptly but not later than thirty days thereafter notify the other of the commencement, and cessation of such contingencies, and if such contingencies continue beyond three months, both parties agree upon the equitable solution for termination of this agreement or otherwise decided regarding course of action to be adopted.

9. Termination

This MOU may be terminated at the option of any party after issuing *45 days* prior notice in writing to the other Party of its intention to do so. It shall also terminate automatically upon the bankruptcy of any of the Parties or in the event of force majeure event occurs which makes the performance of obligation of any of the Parties impossible under this MOU.

10. Arbitration

In the event of any dispute or difference relating to arising from or connected with this Agreement, such dispute or difference shall be referred by either party to the arbitration of one of the Arbitrators in the Department of Public Enterprises to be nominated by the Secretary to the Government of India, In-charge of Bureau of Public Enterprises. The Arbitration and Conciliation Act 1996 shall not be applicable to the Arbitration under this Clause. The award of the Arbitrator shall be binding upon the parties to the dispute, provided, however, any party aggrieved by such award may make a further reference for setting aside on revision of award to the Law Secretary, Department of Legal Affairs, Ministry of Law & Justice, Government of India. Upon such reference, the dispute shall be decided by the Law Secretary or the Special Secretary/Additional Secretary, when so authorized by the Law Secretary, whose decision shall bind the parties finally and conclusively. The parties in the disputes will share equally the cost of arbitration as intimated by the Arbitrator.

This Agreement shall be subject to the exclusive jurisdiction of Courts in Thiruvananthapuram district.

11. Confidentiality

All Parties acknowledge the confidentiality of the information, which may be transferred between the Parties from time-to-time as being essential to this MOU and specifically agree not to disclose the same to any third party during the currency of this MOU and for a period of two years after its expiry or sooner termination of this MOU. However, each party shall be free to disclose such information as is :-

Part of the public domain at the time of disclosure, or

Required to be disclosed by official authorities in accordance with the applicable laws and the court orders.

IN WITNESS WHEREOF the Parties by the hand of duly authorized

Representative signed – these presents of on the day, month and year mentioned above

.....
Deputy General Manager (EB)
Bharat Sanchar Nigam Limited,
Thiruvananthapuram-695 033

.....
Head
Department of
.....Thiruvananthapuram-13

WITNESS 1:-

Name :
Address :
.....
.....

WITNESS 1:-

Name :
Address :
.....
.....

WITNESS 2:-

Name :
Address :
.....
.....

WITNESS 2:-

Name
Address :
.....
.....